

GEUTEBRÜCK

G-Core

Software Version 4.0.3

Release Notes

GEUTEBRÜCK

Dear business partners,

In the course of an update from G-Core to non-Geutebrück hardware, we would like to point out that the following information must be observed and checked!

For regular Windows 10 installations Intel® has changed the driver model to so-called DCH drivers. These are distributed via the Windows Update and are no longer compatible with the Intel® drivers previously used, so-called legacy drivers. The installation of a DCH driver is not reversible.

The new DCH drivers are used with the following Windows versions:

- Windows 10 1709
- Windows 10 1803
- Windows 10 1809
- Windows Server 2019

If a driver with **version 25.20.100.6444** or newer is installed on one of these systems, it is most likely a DCH driver. The exact version can be checked on the Intel® [homepage](#).

The Geutebrück G-Core Installer contains drivers that are installed on all HW platforms known to us. However, these are legacy drivers. If a legacy driver is installed on a system with new drivers, this can cause lasting damage to your system.

Installations that use Geutebrück hardware or a Geutebrück system image are not affected, as Geutebrück uses a Windows Embedded version (Windows 10 1607). This version does not support the Intel® DCH drivers, so the legacy drivers included in the installation can still be used without restrictions.

Why do Geutebrück install drivers?

Specially tested drivers are installed by us to ensure maximum operational reliability and performance on platforms known to us.

How do I proceed with the installation?

Geutebrück has adapted the G-Core installation to the extent that it checks whether Windows 10 1709/1803 or 1809 are installed on the system and warns the user accordingly, the installation of the Intel® drivers is automatically deselected.

In this case our software will use the already installed new DCH driver. Of course the GPU acceleration is also available with the DCH drivers. If you notice any abnormalities or are unsure about the performance, please contact our service department.

If necessary, the driver version must be checked manually to see if a legacy driver is installed. Only then may the legacy driver be downgraded by the Geutebrück installer by selecting the driver package in the installer.

What do I have to consider after installing with DCH drivers?

As a general rule, if G-Core software is run on your own hardware and Windows installations, you must check how performance and memory consumption are represented and change when Windows updates are performed.

This applies to all Geutebrück products that use GPU Intel® acceleration.

Further information about the drivers can be found on the following page:

<https://www.intel.com/content/www/us/en/support/articles/000031275/graphics-drivers.html>

If you have any questions, the Geutebrück team is at your disposal via the hotline or service@geutebrueck.com.

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Software	Type	Short description	Detailed description
New feature	Protocol	DTP3N protocol in ATM-Link	DTP3N protocol has been added and can be selected in ATM-Link
Bugfix	G-Set	Cycle filter not updated when reopening menu	When a filter on camera groups was used in the cycle setup, the filter was not applied correctly if the user returned to the cycle setup after he has selected another menu page.
Bugfix	G-Set	VideoSyncDetected is sometimes not working correctly	An E3 camera with https connection and secondary channel sometimes did not update the display of the VideoSync after a connection has been lost and restored again.
Bugfix	G-Set	LPR installer does not restart computer	At the end of the LPR installation with a LPR software done, the user can select to restart the computer after finish. This restart has not been executed.
Bugfix	G-Set	Rotated imaged if DirectX not present	On viewers that do not use DirectX, a scaled image has falsely been rotated by 180 degrees.

Technical alterations reserved.

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